



Energy, Utilities & Resources Industry Agenda

Day 1 | Tuesday, October 15 2024

Click on a session to learn more!

9:00-10:30

Plenary - Part 1

Mark Moffat, CEO, Keynote

09:00-09:30

IFS Cloud & IFS.ai Road Map

09:30-10:00

IFS City – Industry & Product Showcase Part 1

10:00-10:30

10:30-11:15

Refreshments & Networking

11:15-12:10

Plenary - Part 2

IFS City – Industry & Product Showcase Part 2

11:15-11:45

IFS City – Industry & Product Showcase Part 3

11:45-12:10

12:10-2:00

Lunch & Networking

2:00-2:30

Energy, Utilities & Resources / Product Breakouts | Session 1

IFS.ai in 2025: Roadmap for ERP & Sustainability

EAM: Asset Performance Management that delivers excellence in maintenance

Optimizing Workforce Performance Powered with AI

3:00-3:30

Energy, Utilities & Resources / Product Breakouts | Session 2

Connecting global business operations for resiliency and operational efficiency

IFS.ai in 2025: Roadmap for Service Management, EAM & Aviation Maintenance

4:00-4:30

Energy, Utilities & Resources / Product Breakouts | Session 3

IFS Customer Services: Track your business case, mitigate risks & realize value faster

Connecting Asset maintenance planning, scheduling & field service execution with AI

7:00-11:00

Evening Entertainment & Networking

Day 2 | Wednesday, October 16 2024

9:00-10:30

Plenary - Part 1

When data is the strategic asset
9:00-9:45

Customer Insights - AI
9:45-10:30

10:30-11:15

Refreshments & Networking

11:15-12:10

Plenary - Part 2

Customer Insights - EAM
11:15-12:00

Partner Insight - EUROPE
12:00-12:30

12:30-2:00

Lunch & Networking

2:00-2:30

Energy, Utilities & Resources / Product Breakouts | Session 5

Evergreen with IFS: From IFS
Cloud Self Service to the
Lifecycle Experience & IFS.ai

From strategy to operations:
Meeting your sustainability
goals with IFS Cloud

How the construction &
engineering industry can
manage their asset lifecycles
Part 1

IFS Cloud: Explore the latest
innovations in Service
Lifecycle Management

IFS Unified Support: IFS
Support & Cloud Services
deliver a frictionless
experience

3:00-3:30

Energy, Utilities & Resources / Product Breakouts | Session 6

IFS.ai in 2025: Roadmap for Service
Management, EAM & Aviation Maintenance

Moving to IFS Cloud: Becoming evergreen with
IFS Success & IFS Cloud Services

4:00-4:30

Energy, Utilities & Resources / Product Breakouts | Session 7

IFS.ai: Industrial AI for your
business

IFS Cloud Mobile Workforce
Management: scheduling,
dispatching & execution
with AI

Reimagining the end-to-end
asset lifecycle with AI for
Utilities

5:00-5:30

Energy, Utilities & Resources / Product Breakouts | Session 8

IFS.ai in 2025: Roadmap for
ERP & Sustainability

IFS MWM: Enhanced capacity planning for
resource management

7:00-11:00

Appreciation Night

Day 3 | Thursday, October 17 2024

9:00-10:30	Plenary - Part 1	Customer Insights - FSM 9:00-9:45	The focus on Value - IFS Success 9:45-10:30	
10:30-11:15	Refreshments & Networking			
11:15-12:30	Plenary - Part 2	The focus on Simplification - Cloud 11:15-12:00	Partner Insight - USA 12:00-12:30	
12:30-2:00	Lunch & Networking			
2:30-3:00	Energy, Utilities & Resources / Product Breakouts Session 9	Achieve full project control: deliver projects on-time and on-budget & on quality	AI in IFS Cloud: A core pillar to supporting sustainability in Service Management	Asset Performance Management (APM): Reduce costs, extend the lifecycle, meet goals
3:00	Delegates Depart			

Training Day 1 | Thursday, October 17 2024

1:00-5:00	Training Courses	Mastering IFS Cloud Build Place for Total Control Part 1	Unlock the Power of Workflows in IFS Cloud Part 1
		Learn how to customize the User Experience in IFS Cloud Part 1	Technical Experience Tailoring in IFS Cloud Part 1
		IFS Cloud empowering Transmission & Distribution Part 1	

Training Day 2 | Friday, October 18 2024

8:00-12:00

Training Courses

Mastering IFS Cloud Build Place for Total Control Part 2

Unlock the Power of Workflows in IFS Cloud Part 2

Learn how to customize the User Experience in IFS Cloud Part 2

Technical Experience Tailoring in IFS Cloud Part 2

IFS Cloud empowering Transmission & Distribution Part 2



Energy, Utilities & Resources | Available Sessions

IFS.ai in 2025: Roadmap for ERP & Sustainability

IFS.ai in 2025 is a preview of our roadmap in AI, digital, and other innovations that will be made available in IFS's ERP and Sustainability solutions. The session will explore upcoming capabilities and with AI featuring pervasively in all solutions you are able to deliver real-world benefits and see first-hand our longer-term vision and strategy.

EAM: Asset Performance Management that delivers excellence in maintenance

During this session, we will provide an overview of how IFS Cloud for Enterprise Asset Management offers APM capabilities to assist organizations in achieving their cost and effectiveness targets and reduce TCO.

Learn how Asset Performance Management (APM) can help your organization meet carbon emissions while lowering unnecessary costly corrective maintenance of your assets.

Optimizing Workforce Performance Powered with AI

Hear an IFS customer's vision for how they are transforming their customer service operation operations with IFS's next generation mobile workforce and dynamic AI powered schedule optimization solutions.

Understand how dynamic schedule optimization can guide MWM systems in strategically dispatching technicians, ensuring that the right person with the right skills addresses the right issue at the right time to reduce operational costs and increase customer satisfaction. This session will provide insights into enhancing customer service, safety and workforce productivity through skill-based task matching and optimized scheduling.

Connecting global business operations for resiliency and operational efficiency

In this session we will demonstrate how to achieve operational efficiency and business resilience in the face of constant disruption and changing regulatory requirements. Get inspired by supply chain and finance capabilities and how they can impact your business. Learn more about IFS Cloud with its built-in AI and how the evergreen approach can help create the moment of service for your customers.

IFS.ai in 2025: Roadmap for Service Management, EAM & Aviation Maintenance

IFS.ai in 2025 is a preview of our roadmap in AI, digital, and other innovations that will be made available in IFS Cloud Service Management, Enterprise Asset Management, and Aviation Maintenance solutions. The session will explore upcoming capabilities , and with AI featuring pervasively in all solutions you are able to deliver real-world benefits and see first-hand our longer-term vision and strategy.

IFS Customer Services: Track your business case, mitigate risks & realize value faster

Technology is the enabler; the value is realized is through a tight business case where quantitative and qualitative value are clearly identified.

In this session, we will show the value being brought to life through IFS Global Customer Services, from 1) the delivery of our projects leveraging IFS Global Delivery supporting our customers and partners, 2) via IFS Success which enables customers to maximize the value of their IFS solutions, reduce risks, achieve growth, and optimize broader business strategies, and 3) through our Maintenance & Cloud Services to support IFS solutions.

Connecting Asset maintenance planning, scheduling & field service execution with AI

Discover how IFS Cloud connects your Asset Lifecycle Management and Field Service Execution processes. Explore how IFS Cloud provides several ways to manage planning and execution ranging from high-level planning down to in-day scheduling and dispatching putting the right technician in the field.

See the overview of the AI-driven planning and scheduling capabilities in IFS Cloud and how they can be used to make sure you prioritize the most important activities first, while optimizing resource usage day-to-day.

Energy, Utilities & Resources | Available Sessions (Cont.)

Evergreen with IFS: From IFS Cloud Self Service to the Lifecycle Experience & IFS.ai

Join this session to understand how the current platform and experience features and those coming in 2025 will support your business needs. Understand how the IFS.ai Platform Service ties to your IFS Cloud evergreen lifecycle. Hear how IFS uses technology to deliver innovation and value directly to you through advancing self service capabilities in the Cloud Service.

From strategy to operations: Meeting your sustainability goals with IFS Cloud

Learn how IFS Cloud can not only help meet your regulatory requirements but also your wider sustainability goals. Join us to discover the latest advancements in sustainability management where we will dive into capabilities such as the IFS Cloud Emissions Tracker, and our latest CSRD solution to support sustainability compliance reporting.

How the construction & engineering industry can manage their asset lifecycles Part 1

In this first of a two part session, join an international construction and engineering contractor as they reveal how IFS Cloud supports their total asset lifecycle: design, procure, build, operate, maintain. Discover the challenges that fueled their digital pivot to IFS Cloud – streamlining complex system architectures, reducing reliance on Excel, and scaling for growth. Hear how they embraced agility, resilience, and improved performance across projects and business. But the story doesn't end there. Learn how they expanded beyond design-build, offering operation and maintenance services for predictable revenue streams. Explore how they plan to leveraging innovations such as, IoT, AI, and automation for the future. Don't miss this inspiring case study of digital transformation in action. (Part 1)

IFS Cloud: Explore the latest innovations in Service Lifecycle Management

See, hear, and explore how Service management in IFS Cloud has transformed since our last Unleashed in 2022. This session will demonstrate exciting new capabilities and highlight the tangible business value you can achieve with Service Lifecycle Management in IFS Cloud and what you can expect in 2025.

IFS Unified Support: IFS Support & Cloud Services deliver a frictionless experience

2023 saw the unification of IFS Support and IFS Cloud Services into one single organization to create a simplified and seamless IFS customer experience.

In this session hear what you can expect from:

- IFS Unified Support: Its mission from provisioning until “business as usual” post go-live
- The IFS Services Center: one place to manage it all.
- IFS Cloud Services: let us do the heavy lifting so you can get the most out of your IFS Cloud application
- The IFS Customer Office

IFS.ai in 2025: Roadmap for Service Management, EAM & Aviation Maintenance

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Energy, Utilities & Resources | Available Sessions (Cont.)

Moving to IFS Cloud: Becoming evergreen with IFS Success & IFS Cloud Services

Understand how IFS Cloud can become the foundation for the adoption of all IFS's digital innovation including, IoT, AR, ML and AI.

Attend this session to explore your path to the cloud. From building a business case to having clarity on the resources required to make the shift. Upgrade with IFS and hear from a customer about their journey from IFS Apps to IFS Cloud.

IFS.ai: Industrial AI for your business

Discover the power of IFS.ai, the thread of intelligence that connects and feeds your business. Learn how IFS.ai is weaved into our technology, using our deep industry expertise and rich datasets to add capabilities, insights, and innovation that enable your business to grow and thrive.

IFS Cloud Mobile Workforce Management: scheduling, dispatching & execution with AI

Field service management is evolving. Join this session to learn more about the new Mobile Workforce Management capabilities in IFS Cloud. Explore how AI is helping manage the scheduling, dispatching and work execution processes. See how this capability is composable and can be Deployed independently deployable or as part of Service Lifecycle Management in IFS Cloud. See the capabilities, understand the benefits.

Reimagining the end-to-end asset lifecycle with AI for Utilities

Hear how an IFS customer is shaking up traditional EAM industry practices, partnering with IFS and Microsoft.

Dive into the world of end-to-end asset lifecycle management fueled by AI driven predictive maintenance, where EAM, inventory, supply chain, finance, schedule optimization and field service systems work in tandem to preempt equipment failures, reduce costs and improve reliability.

IFS.ai in 2025: Roadmap for ERP & Sustainability

IFS.ai in 2025 is a preview of our roadmap in AI, digital, and other innovations that will be made available in IFS's ERP and Sustainability solutions. The session will explore upcoming capabilities and with AI featuring pervasively in all solutions you are able to deliver real-world benefits and see first-hand our longer-term vision and strategy.

IFS MWM: Enhanced capacity planning for resource management

Clevert customers join us as we share the latest innovations in IFS MWM's capacity planning capabilities. We'll explore resource management and specifically the new resource calendar view, discuss its features and value delivered and provide insights into our road map through 2025.