



## Construction & Engineering Industry Agenda

### Day 1 | Tuesday, October 15 2024

*Click on a session to learn more!*

9:00-10:30

#### Plenary - Part 1

Mark Moffat, CEO, Keynote  
09:00-09:30

IFS Cloud & IFS.ai Road Map  
09:30-10:00

IFS City – Industry & Product  
Showcase Part 1  
10:00-10:30

10:30-11:15

#### Refreshments & Networking

11:15-12:10

#### Plenary - Part 2

IFS City – Industry & Product  
Showcase Part 2  
11:15-11:45

IFS City – Industry & Product  
Showcase Part 3  
11:45-12:10

12:10-2:00

#### Lunch & Networking

2:00-2:30

#### Construction & Engineering / Product Breakouts | Session 1

IFS.ai in 2025: Roadmap for ERP & Sustainability

EAM: Asset Performance Management that  
delivers excellence in maintenance

3:00-3:30

#### Construction & Engineering / Product Breakouts | Session 2

Connecting global business  
operations for resiliency and  
operational efficiency

IFS.ai in 2025: Roadmap for  
Service Management, EAM &  
Aviation Maintenance

Industrialized Construction -  
A Gamechanger for the  
Industry

4:00-4:30

#### Construction & Engineering / Product Breakouts | Session 3

IFS Customer Services: Track your business case,  
mitigate risks & realize value faster

MRO with AI and ML: Setting new standards in  
efficiency, cost reductions & safety

5:00-5:30

#### Construction & Engineering / Product Breakouts | Session 4

Address Issues of Project Profitability in construction & engineering with IFS Cloud

7:00-11:00

#### Evening Entertainment & Networking

## Day 2 | Wednesday, October 16 2024

9:00-10:30

### Plenary - Part 1

When data is the strategic asset  
9:00-9:45

Customer Insights - AI  
9:45-10:30

10:30-11:15

### Refreshments & Networking

11:15-12:10

### Plenary - Part 2

Customer Insights - EAM  
11:15-12:00

Partner Insight - EUROPE  
12:00-12:30

12:30-2:00

### Lunch & Networking

2:00-2:30

### Construction & Engineering / Product Breakouts | Session 5

Evergreen with IFS: From IFS  
Cloud Self Service to the  
Lifecycle Experience & IFS.ai

From strategy to operations:  
Meeting your sustainability  
goals with IFS Cloud

How the construction &  
engineering industry can  
manage their asset lifecycles  
Part 1

IFS Cloud: Explore the latest  
innovations in Service  
Lifecycle Management

IFS Unified Support: IFS  
Support & Cloud Services  
deliver a frictionless  
experience

3:00-3:30

### Construction & Engineering / Product Breakouts | Session 6

How the construction &  
engineering industry can  
manage their asset lifecycles  
Part 2

IFS.ai in 2025: Roadmap for  
Service Management, EAM &  
Aviation Maintenance

Moving to IFS Cloud: Becoming  
evergreen with IFS Success &  
IFS Cloud Services

4:00-4:30

### Construction & Engineering / Product Breakouts | Session 7

IFS.ai: Industrial AI for your business

5:00-5:30

### Construction & Engineering / Product Breakouts | Session 8

IFS.ai in 2025: Roadmap for  
ERP & Sustainability

7:00-11:00

### Appreciation Night

## Day 3 | Thursday, October 17 2024

9:00-10:30

### Plenary - Part 1

Customer Insights - FSM  
9:00-9:45

The focus on Value - IFS Success  
9:45-10:30

10:30-11:15

### Refreshments & Networking

11:15-12:30

### Plenary - Part 2

The focus on Simplification - Cloud  
11:15-12:00

Partner Insight - USA  
12:00-12:30

12:30-2:00

### Lunch & Networking

2:30-3:00

### Construction & Engineering / Product Breakouts | Session 9

Achieve full project control:  
deliver projects on-time and  
on-budget & on quality

AI in IFS Cloud: A core pillar to  
supporting sustainability in  
Service Management

Asset Performance  
Management (APM): Reduce  
costs, extend the lifecycle,  
meet goals

3:00

### Delegates Depart

## Training Day 1 | Thursday, October 17 2024

1:00-5:00

### Training Courses

Mastering IFS Cloud Build Place for Total  
Control Part 1

Unlock the Power of Workflows in IFS Cloud  
Part 1

Learn how to customize the User Experience  
in IFS Cloud Part 1

Technical Experience Tailoring in IFS Cloud  
Part 1



# Training Day 2 | Friday, October 18 2024

8:00-12:00

## Training Courses

Mastering IFS Cloud Build Place for Total Control Part 2

Unlock the Power of Workflows in IFS Cloud Part 2

Learn how to customize the User Experience in IFS Cloud Part 2

Technical Experience Tailoring in IFS Cloud Part 2



# Construction & Engineering | Available Sessions

## IFS.ai in 2025: Roadmap for ERP & Sustainability

IFS.ai in 2025 is a preview of our roadmap in AI, digital, and other innovations that will be made available in IFS's ERP and Sustainability solutions. The session will explore upcoming capabilities and with AI featuring pervasively in all solutions you are able to deliver real-world benefits and see first-hand our longer-term vision and strategy.

## EAM: Asset Performance Management that delivers excellence in maintenance

During this session, we will provide an overview of how IFS Cloud for Enterprise Asset Management offers APM capabilities to assist organizations in achieving their cost and effectiveness targets and reduce TCO.

Learn how Asset Performance Management (APM) can help your organization meet carbon emissions while lowering unnecessary costly corrective maintenance of your assets.

## Connecting global business operations for resiliency and operational efficiency

In this session we will demonstrate how to achieve operational efficiency and business resilience in the face of constant disruption and changing regulatory requirements. Get inspired by supply chain and finance capabilities and how they can impact your business. Learn more about IFS Cloud with its built-in AI and how the evergreen approach can help create the moment of service for your customers.

## IFS.ai in 2025: Roadmap for Service Management, EAM & Aviation Maintenance

IFS.ai in 2025 is a preview of our roadmap in AI, digital, and other innovations that will be made available in IFS Cloud Service Management, Enterprise Asset Management, and Aviation Maintenance solutions. The session will explore upcoming capabilities, and with AI featuring pervasively in all solutions you are able to deliver real-world benefits and see first-hand our longer-term vision and strategy.

## Industrialized Construction - A Gamechanger for the Industry

Industrialized construction represents different terms that are used almost interchangeably but no doubt means different things to different construction & engineering sectors. Concepts and methods such as offsite or modular construction, prefabrication, construction integrated manufacturing, panelized construction, and designed for manufacturing & assembly (DfMA), are all being explored by forward-thinking companies.

In this session, IFS C&E global industry experts will explain the market drivers accelerating the trend, and the expected benefits of embracing an industrialized construction strategy, and share real-world examples of success. They will deep dive into the two key characteristics—the trend towards standardization of materials and processes and the trend towards doing less work on the construction site and more in offsite facilities.

Lastly, they will showcase how IFS Cloud supports a hybrid model by allowing customers to execute various methods including: traditional construction processes, more structured work package approaches to construction execution, and improved logistics support for handling structured materials management.

## IFS Customer Services: Track your business case, mitigate risks & realize value faster

Technology is the enabler; the value is realized is through a tight business case where quantitative and qualitative value are clearly identified.

In this session, we will show the value being brought to life through IFS Global Customer Services, from 1) the delivery of our projects leveraging IFS Global Delivery supporting our customers and partners, 2) via IFS Success which enables customers to maximize the value of their IFS solutions, reduce risks, achieve growth, and optimize broader business strategies, and 3) through our Maintenance & Cloud Services to support IFS solutions.



# Construction & Engineering | Available Sessions (Cont.)

## Connecting Asset maintenance planning, scheduling & field service execution with AI

Discover how IFS Cloud connects your Asset Lifecycle Management and Field Service Execution processes. Explore how IFS Cloud provides several ways to manage planning and execution ranging from high-level planning down to in-day scheduling and dispatching putting the right technician in the field.

See the overview of the AI-driven planning and scheduling capabilities in IFS Cloud and how they can be used to make sure you prioritize the most important activities first, while optimizing resource usage day-to-day.

## Address Issues of Project Profitability in construction & engineering with IFS Cloud

In this session, an international construction and engineering contractor will discuss the need for laser sharp project financial control. In a sector where profit margins are tight, complete finance control and visibility is vital. In this session, an IFS customer will share their challenges of having a non-integrated approach to project financial control and how the IFS Cloud solution has improved the process efficiency and accuracy and helped them achieve improved business governance. The customer will also highlight some of the additional benefits they have gained including enhanced profitability, reduced project and business risk, and more informed, timely decision-making.

## Evergreen with IFS: From IFS Cloud Self Service to the Lifecycle Experience & IFS.ai

Join this session to understand how the current platform and experience features and those coming in 2025 will support your business needs. Understand how the IFS.ai Platform Service ties to your IFS Cloud evergreen lifecycle. Hear how IFS uses technology to deliver innovation and value directly to you through advancing self service capabilities in the Cloud Service.

## From strategy to operations: Meeting your sustainability goals with IFS Cloud

Learn how IFS Cloud can not only help meet your regulatory requirements but also your wider sustainability goals. Join us to discover the latest advancements in sustainability management where we will dive into capabilities such as the IFS Cloud Emissions Tracker, and our latest CSRD solution to support sustainability compliance reporting.

## How the construction & engineering industry can manage their asset lifecycles Part 1

In this first of a two part session, join an international construction and engineering contractor as they reveal how IFS Cloud supports their total asset lifecycle: design, procure, build, operate, maintain. Discover the challenges that fueled their digital pivot to IFS Cloud – streamlining complex system architectures, reducing reliance on Excel, and scaling for growth. Hear how they embraced agility, resilience, and improved performance across projects and business. But the story doesn't end there. Learn how they expanded beyond design-build, offering operation and maintenance services for predictable revenue streams. Explore how they plan to leveraging innovations such as, IoT, AI, and automation for the future. Don't miss this inspiring case study of digital transformation in action. (Part 1)

## IFS Cloud: Explore the latest innovations in Service Lifecycle Management

See, hear, and explore how Service management in IFS Cloud has transformed since our last Unleashed in 2022. This session will demonstrate exciting new capabilities and highlight the tangible business value you can achieve with Service Lifecycle Management in IFS Cloud and what you can expect in 2025.

# Construction & Engineering | Available Sessions (Cont.)

## IFS Unified Support: IFS Support & Cloud Services deliver a frictionless experience

2023 saw the unification of IFS Support and IFS Cloud Services into one single organization to create a simplified and seamless IFS customer experience.

In this session hear what you can expect from:

- IFS Unified Support: Its mission from provisioning until “business as usual” post go-live
- The IFS Services Center: one place to manage it all.
- IFS Cloud Services: let us do the heavy lifting so you can get the most out of your IFS Cloud application
- The IFS Customer Office

## How the construction & engineering industry can manage their asset lifecycles Part 2

In this second of a two part session, join an international construction and engineering contractor as they reveal how IFS Cloud supports their total asset lifecycle: design, procure, build, operate, maintain. Discover the challenges that fueled their digital pivot to IFS Cloud – streamlining complex system architectures, reducing reliance on Excel, and scaling for growth. Hear how they embraced agility, resilience, and improved performance across projects and business. But the story doesn't end there. Learn how they expanded beyond design-build, offering operation and maintenance services for predictable revenue streams. Explore how they plan to leveraging innovations such as, IoT, AI, and automation for the future. Don't miss this inspiring case study of digital transformation in action. (Part 2)

## IFS.ai in 2025: Roadmap for Service Management, EAM & Aviation Maintenance

IFS.ai in 2025 is a preview of our roadmap in AI, digital, and other innovations that will be made available in IFS Cloud Service Management, Enterprise Asset Management, and Aviation Maintenance solutions. The session will explore upcoming capabilities, and with AI featuring pervasively in all solutions you are able to deliver real-world benefits and see first-hand our longer-term vision and strategy.

## Moving to IFS Cloud: Becoming evergreen with IFS Success & IFS Cloud Services

Understand how IFS Cloud can become the foundation for the adoption of all IFS's digital innovation including, IoT, AR, ML and AI.

Attend this session to explore your path to the cloud. From building a business case to having clarity on the resources required to make the shift. Upgrade with IFS and hear from a customer about their journey from IFS Apps to IFS Cloud.

## IFS.ai: Industrial AI for your business

Discover the power of IFS.ai, the thread of intelligence that connects and feeds your business. Learn how IFS.ai is weaved into our technology, using our deep industry expertise and rich datasets to add capabilities, insights, and innovation that enable your business to grow and thrive.

## IFS.ai in 2025: Roadmap for ERP & Sustainability

IFS.ai in 2025 is a preview of our roadmap in AI, digital, and other innovations that will be made available in IFS's ERP and Sustainability solutions. The session will explore upcoming capabilities and with AI featuring pervasively in all solutions you are able to deliver real-world benefits and see first-hand our longer-term vision and strategy.